

SERVE



CONNECT

FINAL REPORT FOR CENTRAL
CAROLINA COMMUNITY
FOUNDATION - CONNECTED
COMMUNITIES GRANT
MARCH 31, 2020



WANDERSMAN
CENTER

PREPARED BY WANDERSMAN CENTER

EXECUTIVE SUMMARY

This report summarizes the expansion of Serve & Connect's police-community partnership-building model in Orangeburg, Newberry, Kershaw, and Fairfield counties in 2019-2020. With the support of the Central Carolina Community Foundation, Serve & Connect was able to work in collaboration with police partners to facilitate increased number of connections and enhanced relationships between police and community service providers. This work provides evidence for Phase I of Serve & Connect's COMPASS framework for community transformation. Lessons learned include the importance of adapting measurement and data collection strategies to meet community needs while maintaining the ability to learn across communities, and the importance of recognizing that the time and support necessary in this trust building process will vary by community. Future work includes continued support of each of the four communities through the COMPASS model and furthering systematic learning about trust building process.

BACKGROUND AND PURPOSE

Serve & Connect has a mission to ignite improvements in community safety, well-being, and resilience through transformative police-community partnerships. Guided by core values of empathy, action, empowerment, inclusion, and trust, Serve & Connect seeks to build community safety networks where police and community partners are working together to achieve shared goals. Distrust between marginalized communities and police has been found to be linked with heightened risk of trauma and reduced safety. Serve & Connect seeks to restructure the relationships between traditionally distrustful communities and police in a way that creates new social capital which in turn builds communities of hope and opportunity. Serve & Connect uses an innovative, research-informed model, called COMPASS, to drive this work. COMPASS is a four-phase model that facilitates positive community-level change through effective collaboration between police, residents, and community organizations.

With the support of the Central Carolina Community Foundation, Serve & Connect was able to expand COMPASS into four new counties in 2019: Orangeburg, Newberry, Kershaw, and Fairfield. This report focuses on expansion of Phase I of the COMPASS model, which focuses on cultivating trust and establishing a shared community vision, into these new communities.

INTENTION FOR THE WORK

One of the strategies Serve & Connect uses to begin establishing trust between police and communities is the Compassionate Acts Program (CAP). Research shows that police can prevent issues related to community safety by providing resources that help communities navigate challenges associated with poverty. CAP provides officers with valuable resources, tools, and knowledge—such as nonperishable food, winter coats, and bottled water—to build positive relationships and prevent crime before it even begins. CAP resources enhance the ability of police to redirect people in crisis to local resources that can promote positive long-term outcomes. In addition, the process of providing police tools to fill these needs through CAP and the lessons learned captured by Serve & Connect can help fill in the gap between what research shows works regarding community policing practices and what is implemented.

Work supported with generous funding from the Central Carolina Community Foundation involved expanded Serve & Connect CAP initiatives to four underserved counties in South Carolina: Orangeburg, Newberry, Kershaw, and Fairfield. There were two primary goals of expanding CAP to these four counties.

1. The first goal was to increase the number and quality of partnerships between police and community organizations.
2. The second goal was to increase trust and connection between police and residents.

The four counties of Orangeburg, Newberry, Kershaw, and Fairfield were chosen for expansion of CAP for a number of reasons. First, these underserved, rural communities have populations that are predominantly lower-income. Twenty-three percent of people on average living in the four counties are living below the poverty line, and residents have limited access to social services. Moreover, the average collective crime rate of the four counties (75/1000) is twice the rate of the South Carolina average (37.96/1000). These statistics demonstrate the need within each of the communities.

In addition, Serve & Connect, with its mission and history of working with high-need and under-resourced communities, had already begun to develop growing partnerships with local police and community partners in each of the four communities. These growing partnerships meant that Orangeburg, Newberry, Kershaw, and Fairfield counties were each a good fit for implementing CAP to further build trust and vision within the communities.

PLAN

During Phase 1 of COMPASS, under which the current work fell, Serve & Connect planned to work collaboratively with police and community partners to develop opportunities for positive interactions. The needs and cultures of each community were planned to drive what the opportunities looked like. In this way, implementation was tailored to fit each community. Deep listening to understand communities' needs was planned to happen through meetings, ride alongs with police, interviews, and informal conversations.

The primary method for increasing positive interaction was to be expansion of CAP, which included coordination, planning, and implementation among Serve & Connect, local law enforcement, and community organizations. Resources distributed through CAP included: water bottles for "Cool the Summer;" winter coats, hats, and gloves for "Warm the Winter;" and non-perishable meals for "Greg's Groceries." Within each of the four counties, it was planned for police to distribute resources through at least two CAP initiatives to people in need throughout the communities, as well as through dynamic, community-driven events that were collaboratively planned with community partners and which would provide residents opportunities to learn about and connect with local services and resources.

Goal 1.

The first goal, to increase the number and quality of partnerships between police and community organizations, focused on fostering opportunities for positive interactions and collaboration. Planned activities and indicators demonstrating progress on Goal 1 are shown in the table below.

ACTIVITIES	INDICATORS
<ol style="list-style-type: none">1. Conducting a baseline assessment with police leadership (at least one sheriff and/or chief) in each of the four communities to understand existing relationships between police and community organizations.2. Conducting a scan of community organizations to identify potential partner organizations.3. Meeting with at least 5 potential partnering organizations in each of the four counties to understand their purpose, needs, and current relationships with law enforcement.4. Developing an implementation plan with police and community partners that include at least 2 CAP distributions and at least 1 collaborative community event per county.5. Developing, disseminating and collaboratively processing results from each of the CAP events/resources with community partners to celebrate successes and identify opportunities for growth and improvement.	<ol style="list-style-type: none">1. Count and quality of police and community partnerships measured via surveys conducted at baseline, 6-months and 12-months.2. Monitoring of partner meetings tracked via excel to document frequency of meetings and who was in attendance.3. Process evaluation used to monitor the dose and quality of compassionate act implementation.

Goal 2.

The second goal was to increase the number of connections with and trust between police and community. Planned activities and indicators demonstrating progress on Goal 2 are shown in the table below.

ACTIVITIES	INDICATORS
<div>1. Complete at least one training for officers in the four counties on strategies for connecting with the community to include communication strategies.</div> <div>2. Conduct at least two CAP distributions (e.g., Greg’s Groceries; Warm the Winter coats, hats, gloves; etc.) in each of the four counties.</div> <div>3. Implement at least one collaborative community event per county.</div>	<div>1. Documentation of delivered CAP resources provided by police departments.</div> <div>2. Self-reported trust and connection provided via survey with community members who are receiving a CAP.</div> <div>3. A sample of follow-up interviews conducted with recipients to more deeply understand their experiences</div>

Data collection strategies included tracking spreadsheets and surveys that Serve & Connect had already employed in other communities to document processes, activities, and interactions, (e.g., individual tracking spreadsheet, Greg’s Groceries survey) as well as some new tools developed for this CAP expansion (e.g., follow up interview protocol). A complete list of data sources used to answer Goal 1 and Goal 2 included:

- Partner & individual tracking spreadsheets
- Meeting tracking spreadsheets
- Meeting/ride along notes
- Greg’s Groceries survey
- CAP reach tracking spreadsheets
- CAP feedback surveys
- Follow up interviews with the communities

IMPLEMENTATION

It is important to emphasize that due to the differing needs and existing relationships and resources in each county, comparing them to one another without considering context is unfounded. In addition, some measurement strategies were adapted depending on the needs of the communities, resulting in some variety in the types of data used to address the 2 goals. Each county will be discussed individually, with collective learning across communities discussed in the following Reflection and Lessons Learned section.

Goal 1.

Addressing the first goal, to enhance the number and quality of partnerships between police and community organizations in Orangeburg, Newberry, Kershaw, and Fairfield counties, involved identifying potential partners, meeting with partners and facilitating joint meetings with multiple partners, and learning about new and improved partnership relationships. A summary of the work done in each county is below.

Orangeburg.

In Orangeburg 9 formal meetings were documented between May 14, 2019 and February 27, 2020. Meeting records varied in terms of whether individuals or organizational representation were noted, with individuals noted by name for 6 of the 9 meetings. Contact information was recorded for five individuals (four representatives from the sheriff's department and the mayor).

It is important to note that not every individual was expected to attend each meeting. Early meetings in particular tended to be with a single organization, and some meetings were one-on-one interactions. Meeting attendance increased over time as more organizations met collectively to collaborate around community events and increased coordination.

By February 2020, Orangeburg County had twenty partners, nine of which worked exclusively in Orangeburg and Calhoun. Partners for Orangeburg County can be found in the table below.

Newberry.

The primary relationships that were fostered in Newberry were with the Newberry County Sheriff's Office and the Newberry County Police Department. During these meetings, the Helena Community was identified as a particular area of need in the county, and planning for a community event was discussed.

Kershaw.

Eight meetings were documented being held in Kershaw county between February 26, 2019 and February 21, 2020. The police representatives attended at least five of the eight meetings. Partners identified included: Camden Police Department, Food for Soul, ABLE SC, United Way of Kershaw County, Boys and Girls Club, LiveWell Kershaw, Kershaw Free Medical Clinic, Habitat for Humanity, Concerned

Kershaw County Clergy, and Kirkwood community. Over time, meetings included more partners, indicating increased relationships and collaboration. Relationships were also built with Camden City Council, including the Mayor.

PARTNER ORGANIZATIONS FOR ORANGEBURG COUNTY

1. Orangeburg County Sheriff's Office*
2. ABLE South Carolina
3. Acercamiento Hispano de Carolina del Sur/South Carolina Hispanic Outreach
4. Alston Wilkes Society
5. American Cancer Society, Inc.
6. American Heart Association, Inc. Mid-Atlantic Affiliate
7. Calhoun County First Steps to School Readiness Partnership*
8. Edisto Habitat for Humanity, Inc.*
9. Fact Forward (formerly SC Campaign to Prevent Teen Pregnancy)
10. Family Connection of South Carolina, Inc.
11. Girl Scouts of Eastern South Carolina*
12. Harvest Hope Food Bank, Inc.
13. Orangeburg Area Boys and Girls Club*
14. Orangeburg County Council on Aging*
15. Orangeburg County First Steps*
16. Orangeburg-Calhoun Free Medical Clinic*
17. Project Life: Positeen*
18. Reach Out and Read - Carolinas
19. Sistercare, Inc.
20. South Carolina Autism Society, Inc.

*Serving exclusively Orangeburg & Calhoun

Fairfield.

Eight meetings were recorded in Fairfield, occurring between May 15, 2019 and December 2, 2019. Contact information for sixteen individuals was collected, representing nine different partner organizations. Two additional community partners were also identified, though without individual contacts linked in the tracking spreadsheet. This resulted in 12 total partner organizations being involved in COMPASS Phase 1 in Fairfield County. The partnering organizations for Fairfield county can be found in the table below.

PARTNER ORGANIZATIONS FOR FAIRFIELD COUNTY (# OF REPRESENTATIVES)	
1. Fairfield County Sheriff's Office	(7)
2. Fairfield County School District	(1)
3. Fairfield Behavioral Health Services	(1)
4. Fairfield Chamber of Commerce	(1)
5. Fairfield County Parks and Rec.	(2)
6. Fairfield County Fire Department	(1)
7. South Carolina Appleseed Legal Justice Center	(1)
8. Winnsboro Public Safety	(1)
9. Midlands Fatherhood Coalition	(1)
10. SC Thrive	(1)
11. Council on Aging	(1)
12. Fairfield County Clergy	(12)

Out of the sixteen identified individuals, seven attended at least one meeting and four people attended at least two meetings. Like in the other counties, over time, more community partners attended meetings together. One meeting attendee noted in November 2019 that the meeting was the "first time having multiple partners at the table."

In order to capture improved relationships and connection between partners and residents, a survey was conducted at a community celebration event. Twenty-seven residents completed the survey, and twelve of those respondents reported a new connection made because of the event. Specific new connections identified with organizations included: Fairfield County Parks and Rec, Fairfield County Sheriff's Office, SC Thrive, and the Council on Aging.

Measurement adaptations across communities.

Some adaptations were made to measurement strategies for Goal 1. In all communities, a plan for a quantitative baseline survey was shifted to a qualitative assessment which included a ride along with law enforcement officers for the respective communities. This method generated greater input on community assets and needs than a formal survey, and without having to spend as much time upfront to first establish trust within the departments before beginning to learn about the community.

Goal 2.

Addressing the second goal, improved trust and connections between police and community, focused on supporting opportunities for police to have positive interactions with community members through CAP and collaborative community events.

Within each of the four counties, Serve & Connect supported departments on developing strategies to connect with the community. Serve & Connect reached out to department leadership to understand the best strategy to approach training. A plan for formalized trainings was adapted to a peer-to-peer training model based on feedback during the first quarter of the funding period. The feedback indicated that formal trainings were not perceived to be effective when buy-in and trust between the communities and police had not yet been built. In the more informal peer-to-peer model, for example, officers would participate in community-based events and then share lessons learned from those events with other officers. Through this strategy, Serve & Connect was able to work with departments to tailor support to local needs and foster a sustainable infrastructure.

The primary activities for fostering relationships between the police and community were through CAP initiatives and collaborative community events. The goal was to implement at least two CAP initiatives in Orangeburg, Newberry, Kershaw, and Fairfield counties, and all four communities did so. The following table shows which CAP initiatives each community implemented and the number of resources distributed.

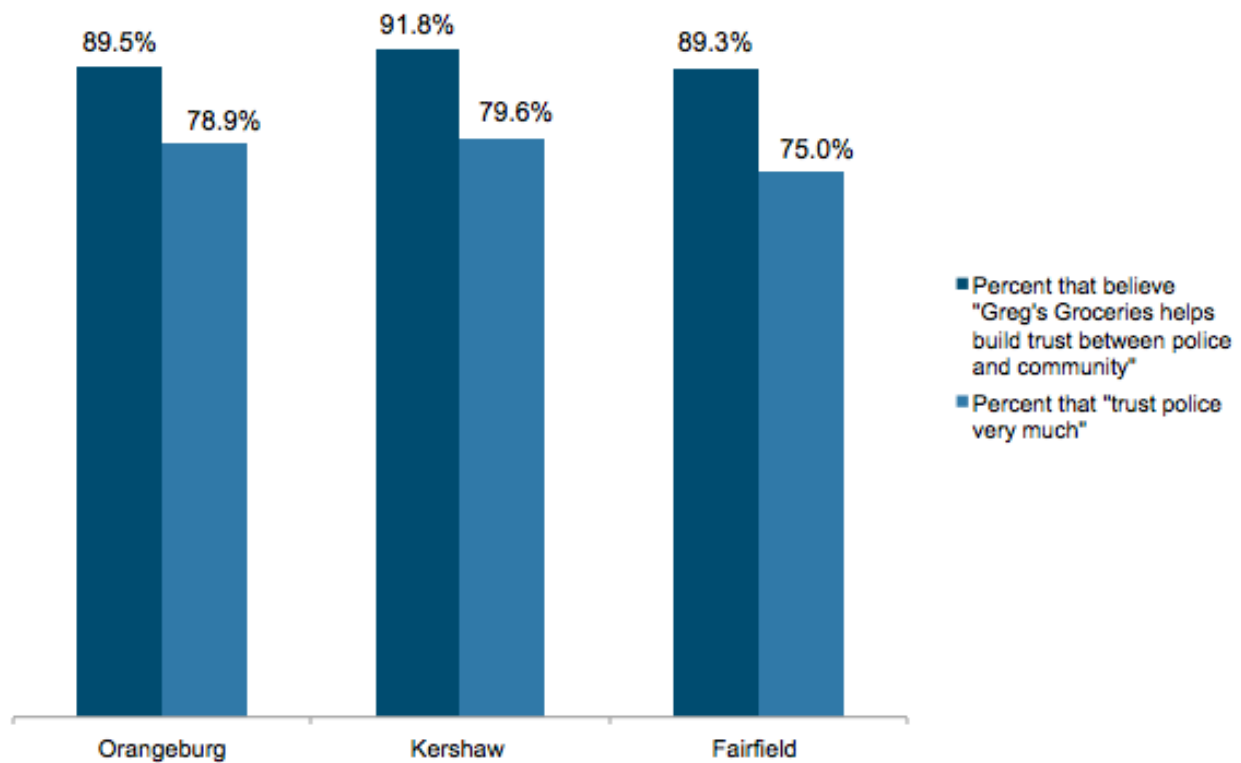
	COOL THE SUMMER	WARM THE WINTER	GREG'S GROCERIES
Orangeburg	60	50	193
Newberry	20	0	75
Kershaw	25	30	51
Fairfield	25	51	126

In an effort to learn about the level of trust and connection between community members and police after CAP were distributed, surveys were administered to both those distributing the CAP (Police) and those receiving CAP (Community Members). Police from Kershaw completed separate surveys after distributing Greg's Groceries, Cool the Summer, and Warm the Winter. Fairfield police completed surveys about their experience after distributing Greg's Groceries. The self-reported responses revealed in both communities that all three CAP initiatives:

1. Were a **useful tool** for connecting with the community.
2. **Boosted** the number of **resources/tools available** for connecting with the community.
3. Were activities in which the **police were happy** to participate.
4. Helped **foster new connections** with the community.
5. Helped to identify **additional needs** in communities and **new ways** to help.
6. Were opportunities that departments valued to build relationships with their communities and that departments **valued building relationships** with their communities in general.

These findings suggest that police officers who participated in CAP distribution felt that trust and connections had been built with their communities.

In addition to officer feedback about CAP, a proportion of the individuals who received Greg's Groceries in Orangeburg, Kershaw, and Fairfield counties were asked: 1) if Greg's Groceries built trust between police and the community and 2) To what extent they trust the police. The figures below shows those survey results.



"One of my all-time FAVORITE things to do to generate new and creative ways to enhance community outreach, plant seeds of trust, and move into crime prevention is to review reports and discern how we can come in at the tail end and bring it full circle in a POSITIVE WAY! We recently noted that a citizen we know well from former, difficult, criminal years, was trespassed from a grocery store for trying to steal meat. I also recalled having her in court, for shoplifting from a grocery store a few months back. The COP Team came together and gathered a big box of food from the local food pantry/homeless shelter and two boxes of Greg's Groceries from Serve & Connect! When I pulled up to her house and stepped out, she happened to be sitting on her porch and saw me with a paper in my hand. She knows me by name and asked if she was in trouble again. I laughed and told her that YES! She was in trouble....WITH ME! She looked at the Incident report I had and said she thought this situation was over with, since she hadn't been arrested by officers at the store. I told her that the REAL TROUBLE was that she didn't call us and tell us she needed help! I then asked her to get her husband to come out and unload my vehicle. When she saw that I had three boxes of food for her, she started crying (which means I did too!). She took me inside her modest home and showed me her refrigerator, freezer, and cupboards. They were totally bare. TOTALLY. This family also has a 3 week old baby and frequently care daily and overnight for a niece and nephew, ages 7 and 8. True, she had a tough past and was known to us. But she is trying to change. WE will be there to help her do that!" - Camden Police Department Officer

Another activity aimed at building trust and relationships between police and the communities were the collaborative community events, called Connected Community Events. The Connected Community Events Model seeks to bring together police and community partners together over the shared goal of developing events that build sense of community and infuse local resources. Orangeburg, Kershaw, and Fairfield each hosted a Collaborative Community Event during the funding period. The individual events and feedback from each are summarized below. Full detailed reports for the collaborative community event which were shared with the respective communities can be found in Appendix A-C.

Orangeburg.

In collaboration with Atlantic Housing Foundation, the Orangeburg County Sheriff's Office hosted a community cookout and connection event for the residents at Roosevelt Gardens. The event was intended to create a space for residents to share their perspectives on community safety and to collaboratively identify opportunities for further improving quality of life in the area.

A total of 22 residents, 6 Orangeburg County Sheriff's Office deputies/officers, 4 Atlantic Housing Foundation representatives, and 4 Serve & Connect members were present for fellowship and dinner. An interactive discussion was held after dinner to better understand the needs of the residents, which resulted in a collaborative discussion on the vision for the next six months of the community. Findings from the debrief of the meeting suggested that there was room for improvement on perceived levels of trust and safety within the community.

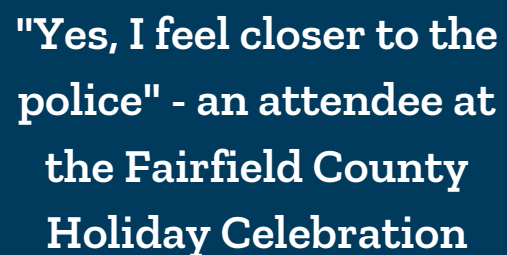
Kershaw.

Camden Police Department hosted Police in the Park in Camden's Boykin Park on November 2nd, 2019. The event offered activities, food and fun in an effort to cultivate positive relationships between the community and the department. An estimated 400-600 people participated in the event which included a family-style meal, music, and free and fresh produce. A majority of event participants of the event stated that they felt very safe and trusted the police in their community. When asked to describe their community in one word, responses included: "awesome", "family", and "faith". When asked what they would like to see more of, participants indicated wanting to see more community events and outreach, and police patrolling.

Fairfield.

On December 8, 2019, the Fairfield County Sheriff's Office hosted a Holiday Celebration in collaboration with Winnsboro Public Safety, Fairfield County Parks and Recreation Department, Midlands Fatherhood Coalition, SC Thrive, Fairfield County Behavioral Health, Fairfield County Fire Department, and Fairfield County Council on Aging. The event aimed to bring together diverse sectors of the Fairfield community for a day of connection and giving. At the event, a resource fair offered participants the opportunity to learn about the organizations and individuals available in the community to help those in need. Feedback from event participants stated that as a result of the Holiday Celebration, they: 1) felt closer to the community, 2) had a greater awareness of resources/services available, and 3) felt closer to the police department.

Overall, the types of collaborative community events and level of attendance varied. From the event feedback gathered, it was found that residents' trust in their individual communities and police departments was low. However, it was also found that the events **increased comfort and trust between the participants and police**. When asked what was still needed in the community, consistency, resources, and continued law enforcement/patrolling were mentioned.



"Yes, I feel closer to the police" - an attendee at the Fairfield County Holiday Celebration

Measurement adaptations across communities.

Serve & Connect had previously developed a CAP survey to be administered to people who received CAP services. While the survey responses are informative, collection of surveys at the time of CAP distribution was not always perceived as appropriate or feasible due to the nature of interaction between police and the community member. For this reason, the CAP survey has a low response rate. As a supplemental strategy for getting resident feedback about CAP, Serve & Connect collected CAP survey data at the collaborative community events. In addition, a mechanism was developed to provide police officers an opportunity to share their experiences and stories about CAP distribution.

REFLECTIONS AND LESSONS LEARNED

There were a number of lessons learned through the expansion of CAP in Orangeburg, Newberry, Kershaw, and Fairfield counties. Some lessons learned related to the processes and strategies that Serve & Connect utilized to collect relevant process and outcome data. First, Serve & Connect gained insight into measurement and evaluation improvements that impacted the ways in which they approach collecting data in these and other communities. For example, the shift to ride alongs with police officers and less formal conversations to qualitatively learn about community needs and assets replaced the quantitative baseline survey. Serve & Connect learned that asking individuals to complete a survey requires more trust in underserved communities than qualitative strategies.

Secondly, Serve & Connect learned some areas where adaptation to measures made comparisons for learning across communities difficult. While questions on the Connected Community Events survey for each county were informative for each individual community, having non-standardized questions meant that items and responses could not be aggregated in a meaningful way. Moving forward, a sample of survey questions for Connected Community Events will be standardized so that deeper understanding can be gleaned about the COMPASS model process and the needs, challenges, and progress across underserved communities.

These lessons learned, and the adjustments that Serve & Connect made and plan to make, demonstrate the organization's nimbleness and commitment to continuous quality improvement in order to enhance program service delivery, improve the quality and meaning of data gained, and desire to strengthen internal procedures for data analysis, management, and reporting purposes.

Serve & Connect went into the four counties expecting that each community's journey would look different. The work in Orangeburg, Newberry, Kershaw, and Fairfield reiterated previous lessons learned that building trust takes time and that consistency is key. Feedback from police and the communities demonstrated that COMPASS Phase, including CAP and the collaborative community events, are successful activities for building trust and relationships among police and community partners and police and the community. As Serve & Connect continues with the COMPASS model, one of the areas of further focus will be on exploring and understanding the appropriate time and method for supporting community safety partnerships in a way that meets local needs and is tailored to the readiness of police-community.

VISION FOR THE FUTURE

The expansion of CAP in Orangeburg, Newberry, Kershaw, and Fairfield counties was part of Phase I of the COMPASS model, which focuses on cultivating trust and establishing a shared community vision. During Phase II of COMPASS, Serve & Connect works closely with partners to assess and enhance police and community readiness to work together to improve community safety, resilience and well-being. A model for readiness is applied that has been used internationally to a variety of efforts including health promotion, mental health, healthcare, tobacco prevention and more. This model targets components shown to have the greatest influence on quality improvement. Serve & Connect seeks to measure and enhance the components of readiness to provide a strong foundation for the work in COMPASS Phase III, which involves engaging diverse partners in the development, planning, and implementation of community change initiatives for addressing community safety, resilience, and well-being.

The vision for each of the four communities is that through movement through the COMPASS phases, they have enhanced community well-being and resilience through transformative partnerships between police and citizens. The work supported by the Central Carolina Community Foundation helped to lay the groundwork for these communities moving along the COMPASS journey.

Serve & Connect has already begun continuation of COMPASS into Phase II in Fairfield, Kershaw, and Orangeburg counties. When asked about their goals for moving forward, both Fairfield and Kershaw indicated that they were looking to get more individuals involved in the work, including building further relationships and collaboration with the community. Both Fairfield and Orangeburg county believes that their goals have been met when they see children playing outside safely.

Support for Fairfield and Kershaw counties is possible through generous funding by the Central Carolina Community Foundation. Federal funding from the Department of Justice was awarded to support work in Orangeburg. Through continued implementation, Serve & Connect will continue to learn about the COMPASS model with an emphasis on understanding how to best tailor activities to meet local needs.

"I would love to see kids playing outside and be able to play outside without worrying about what might happen."

- Fairfield County Sheriff's Office

APPENDIX A.

Orangeburg County's Community Cookout and Conversation Report

Community Cookout and Conversation Report



August 6, 2019

This report was prepared by Cat Semmes and reviewed by Kassy Alia Ray of Serve & Connect in partnership with Orangeburg County Sheriff's Office and Atlantic Housing.



Introduction

On July 2nd, Serve and Connect partnered with Orangeburg County Sheriff's Office (OSCO), Atlantic Housing Foundation, and residents of the Roosevelt Gardens Community to host a community cookout and conversation.

Roosevelt Gardens is an affordable living community that contains 200 units and has an average household income of around \$7,350. The residents have consistently experienced high rates of violent crime, and over the past year, Sheriff Ravenell and the Atlantic Housing Foundation have been working with the managers of Roosevelt Gardens to ameliorate these crime rates. While these efforts have been largely successful, there is a shared recognition among OSCO and Atlantic Housing partners that there is much work left to be done.

In an effort to engage community residents in shaping next steps in this journey, OSCO, Atlantic Housing and Serve & Connect partnered to host a Community Cookout and Conversation. The event was intended to create a space for residents to share their perspectives on community safety and to collaboratively identify opportunities for further improving quality of life in the area. This report summarizes findings from this event.

Description about the Event

The evening, which was hosted at the Roosevelt Garden Community Center, began with fellowship and dinner provided courtesy of Atlantic Housing Foundation. A total of 22 residents joined six OSCO deputies, 4 representatives from Atlantic Housing and Roosevelt Gardens, and 4 Serve & Connect team members.

Following dinner, Sheriff Ravenell and Sandie Fauss with Atlantic Housing Foundation kicked off the event with opening remarks. Next, attendees engaged in an interactive discussion focused on the following:

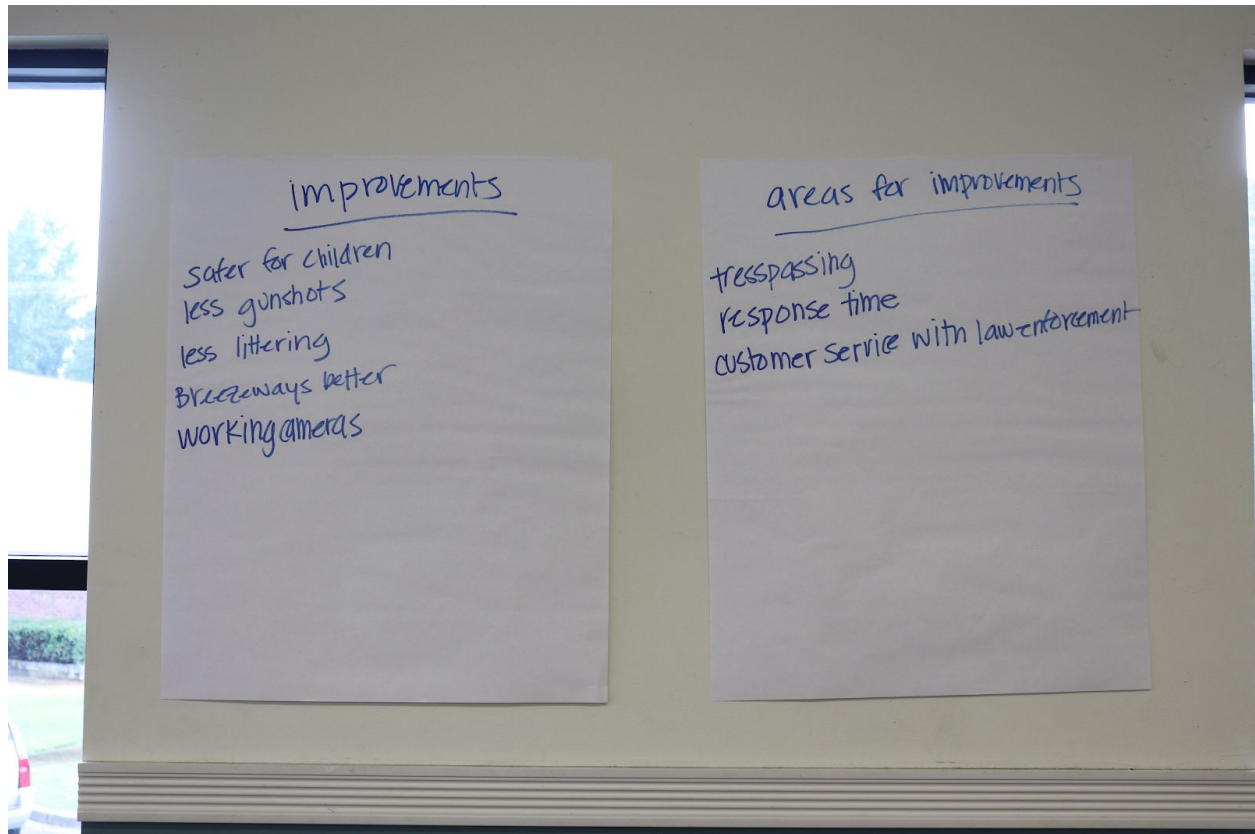
- First, residents were asked to share their perspectives regarding present safety in the community.
- Next, residents, law enforcement, and housing representatives engaged in a small group discussion to generate a community vision and goals.
- Finally, groups were asked to share their proposals with the group.

The event concluded with residents, law enforcement, and housing representatives agreeing to continue with a neighborhood council to develop strategies and review progress on goals. The intention was for the council to meet monthly.

Findings

First, residents shared their perspectives on what has gone well when it comes to promoting community safety and what could be improved. These results are presented in Figure 1 below.

Figure 1. Resident Safety Perspectives



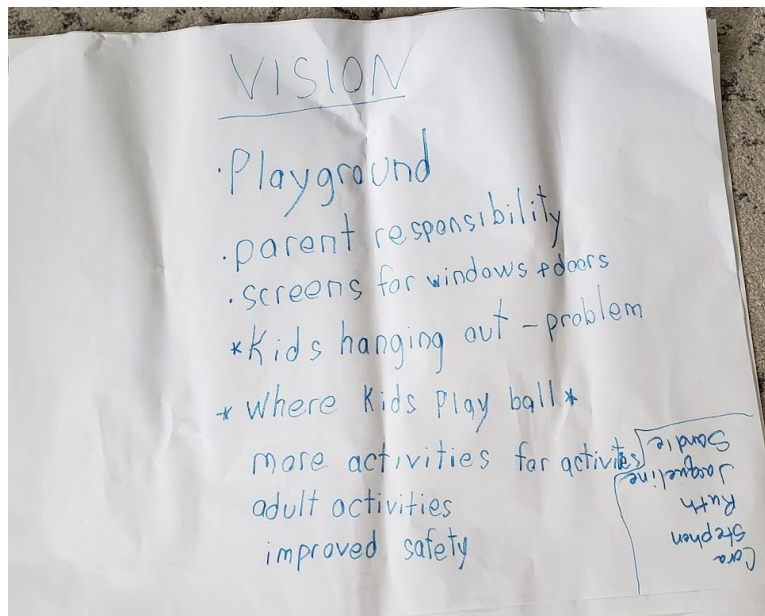
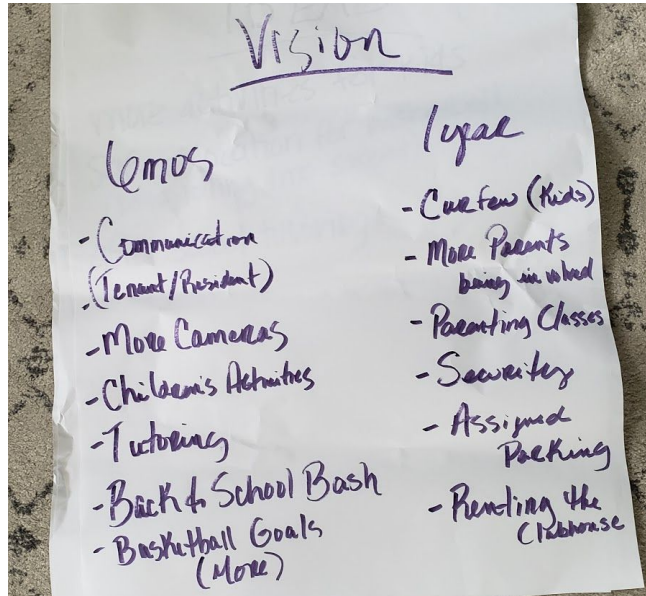
In particular, residents reported that they perceived the community as safer for children; heard fewer gunshots; and observed less litter as a result of the enforcement efforts over the past year. Residents also appreciated the working security cameras.

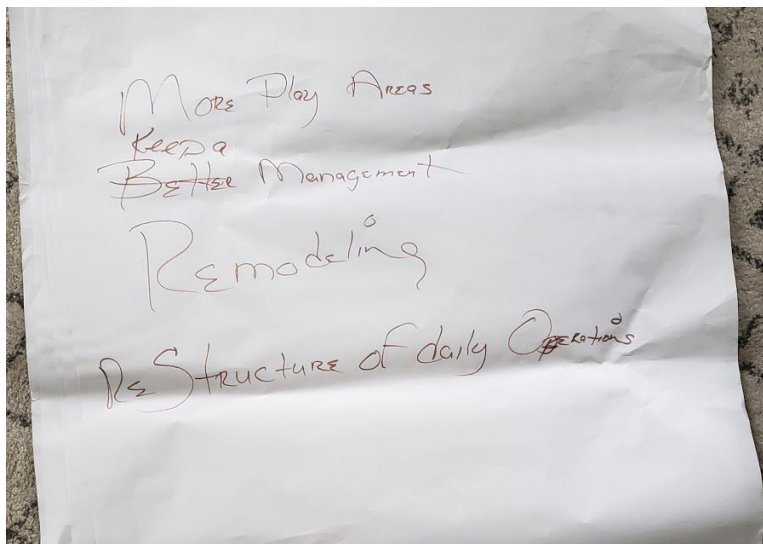
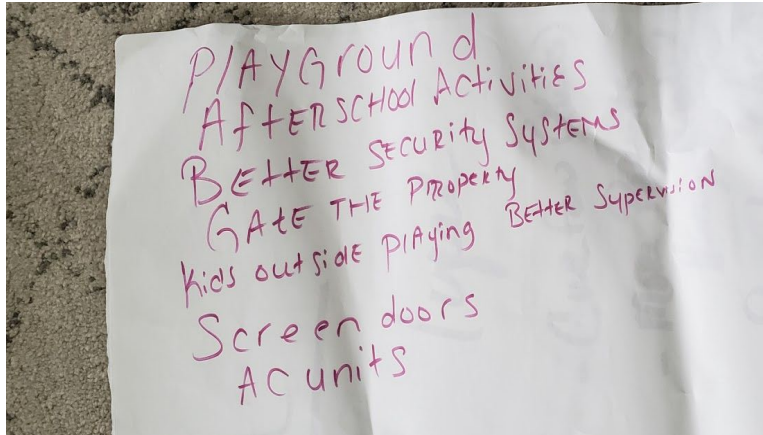
At the same time, residents felt that trespassing from outsiders could be more strongly enforced; that response time from deputies could be improved; and that 'customer service' or communication with law enforcement could be enhanced.

Following this discussion, residents, law enforcement, and housing representatives divided into small groups to discuss their vision for the next 6-months. Findings from these small groups are presented in the images below in Figures 2A-2D. Common themes

include: improved playground and more play areas; more activities for youth; better engagement from parents; and enhanced security systems.

Figures 2A-2D. Breakout Groups Vision for Roosevelt Gardens





Resident attendees were also asked to complete surveys sharing their perspectives regarding community safety and cohesion. Items were ranked on a scale of 1-5, with 1=strongly disagree, 2=disagree, 3=neither agree nor disagree, 4=agree, and 5=strongly agree. Findings from these surveys are presented in Table 1 below.

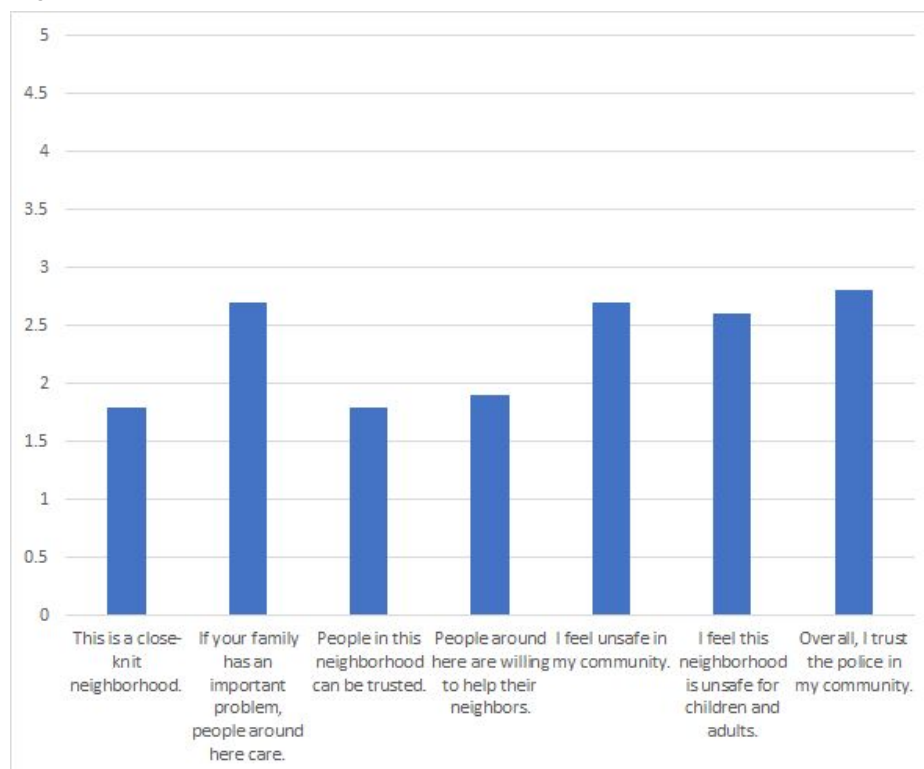
Table 1. Resident Perspectives of Community Safety

Survey Questions	Minimum	Maximum	Average
This is a close-knit neighborhood.	1	3	1.8
If your family has an important problem, people around here care.	1	5	2.7
People in this neighborhood	1	3	1.8

can be trusted.			
People around here are willing to help their neighbors.	1	3	1.9
I feel unsafe in my community.	1	5	2.7
I feel this neighborhood is unsafe for children and adults.	1	5	2.6
Overall, I trust the police in my community.	1	4	2.8

Findings are also presented in Figure 3 below. Findings suggest that overall there is room for improvement regarding resident perceptions of safety and cohesion.

Figure 3. Resident Perspectives of Community Safety and Cohesion



At the end of the event, law enforcement, housing, and Serve & Connect partners reflected on the event. Findings from this debrief are shared below.

Event: Roosevelt Convo

Date: 7-2-19

Volunteer Names

Sandra, Nickey, Sandie Fauss, Dajuan Council, Keith Parks, Trevor Clinton, Sheriff Ravenell

What went well today?

- Communication - heard their concerns
- Met the active community members
- Community seems more comfortable around law enforcement
- Sharing about kids being outside

What could we improve?

- More representation from all apartment
- Still at threshold of crisis in the neighborhood
- Need to continue to make them feel more empowered
- Want them to invite the police in
- Better prepared for kids

Please describe positive interactions you observed.

- People giving feedback
- People comfortable speaking up
- Diverse age attendance
- Coloring and playing
- Kids recognizing officers
- Joking around with officers
- Manager sitting down at table

Please describe negative interactions you observed.

- Chandra helping curtail accusatory
- Writing strengths/ improvements helped change from negative to positive
- Residential trauma - things happening years ago making an impact helped to focus since October

Went Well

- Hearing the improvements on trash
 - "You can actually see the grass now"
- Kids comfortable with police

- Good attendance
- Value of Greg's Groceries

Improved

- Challenge of sound
- Provide more options for food
- Get more people checked in
- Maybe provide tickets for food and Greg's boxes
- Door prizes
- Establish residential leaders
- Want residents to trust police

APPENDIX B.

Kershaw County's Police in the Park Report

SERVE CONNECT

Police in the Park November 2019

Report Prepared for Camden Police Department
December 2019



Overview

On November 2, 2019, the Camden Police Department hosted its final Police in the Park event of the year. Intended as an opportunity to foster positive relationships between the community and the department, the Police in the Park series offered activities, food and fun. Events in 2019 were hosted from XX to November 2nd in communities throughout the city, including NAME.

The final Police in the Park was designed as the culmination of a successful series. The event was hosted in Camden's Boykin Park. The location of the event was strategic given both the central location of the park to many residential homes as well as historically safety challenges faced in the community.

The November event was a full-day affair, lasting from 11AM to 6PM. An estimated 400-600 people were served throughout the day, with the event including:

- A family-style meal, provided in collaboration with Food for the Soul
- Free, fresh produce, donated by Harvest Hope Food Bank
- Local resources, including XX and XX
- Music
- Game station provided by XX

This report summarizes learning from this event as collected at the Serve & Connect booth. The goal of this report is to provide insight into opportunities for future police-community engagement.



Key Findings

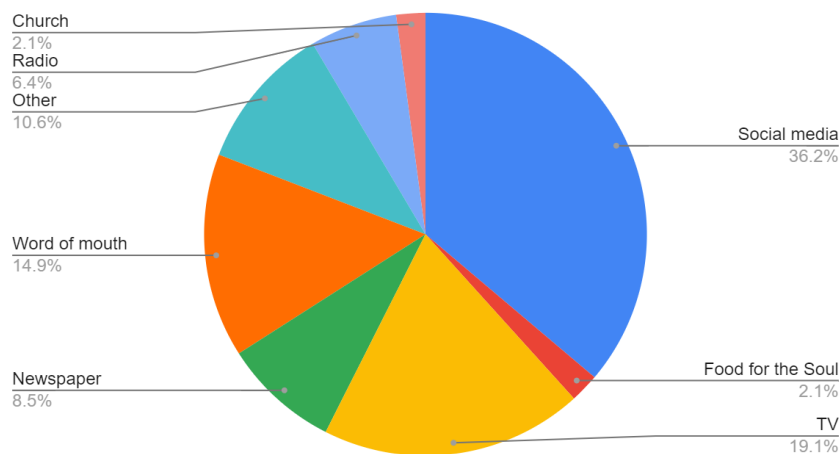
A total of 49 attendees completed surveys. Most respondents (75%) were from the 29020 zip code. Other zip codes represented included: 292032 (9%), 29078 (5%), 292021 (5%), and 29010, 29045, and 29202 all with 2% of respondents. Figure 1 below shows the age of respondents. The majority of respondents were 36-50 years old (43.9%), with the next top two age categories being 51-69 years old (26.8%) and 25-35 years old (17.1%).

The majority of respondents felt very safe (51%) or a little safe (47.9%) in their community. No respondents indicated that they did not feel safe. When asked how safe they felt the community was for children, 59.6% felt that it was very safe, 36.2% said a little safe, and 4.3% reported not safe at all.

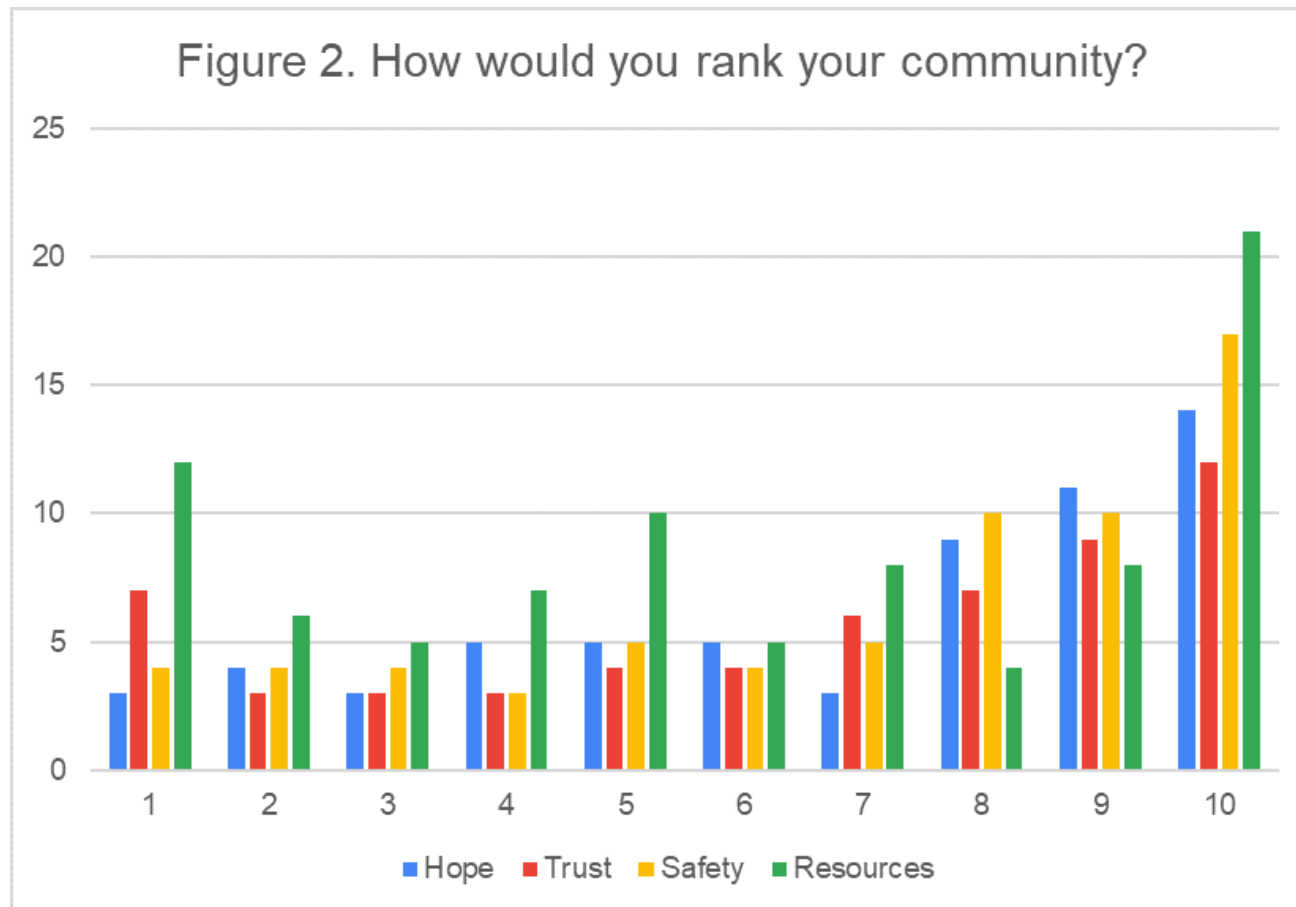
When asked if they trust the police in their community, the majority indicated that they trust them a lot (75%), whereas 20.8% indicated that they trust them a little bit and 4.2% said "no, not really."

Respondents were also asked how they learn about local events. Results are displayed in Figure 1 below. Findings indicate that most learn about events through social media (36.2%), TV (19.1%), or word of mouth (14.9%).

Figure 1. How do you learn about local events?



Attendees were also asked to rank their community on several key variables, including hope, trust, resources, and safety. Scores were ranked on a scale of 1-10 with 1=low and 10=high. Results are displayed in Figure 2 below and indicate that the majority of respondents rated their community favorably, though findings do suggest a potential need for more resources.



When asked to describe the community in one word, most respondents shared positive answers, such as "awesome", "family", "faith", "good people", and "lovely". Many also commented on the need for "more activities for youth". A few commented on the need for more "jobs", "resources", or opportunities for community connection.

Attendees were also specifically asked what they like most about their community. Most respondents reflected that Camden is "family oriented" with "friendly neighbors."

Attendees were also asked to identify what they would like to see more of.

Responses included:

- Police patrol
- Community policing approachable
- Protection from drugs
- Stuff like this
- Events
- Community Events
- Community outreach
- Job Opportunities
- Community Events
- More plentiful resources
- Services to support those with limited resources
- Gun Control
- Jobs
- Employment
- Community coming together
- Jobs in the community
- More activities like this
- More events
- Visibility
- More youth programs
- Children activities
- Diversity
- Kids activities
- Family events



Reflection

Overall, these findings provided several valuable insights.

First, they suggest that, overall, respondents feel positively about Camden. The majority of attendees described Camden as "family-friendly", "friendly", and "awesome".

At the same time, respondents also indicated a need for more activities for youth as well as more resources available for people in need. Many also indicated a desire for more community events and opportunities for bringing neighbors together.

Though not reflected in findings above, discussions with attendees also reflected similar findings. Notably, there were several partners, such as a local men's fraternity, which showed up to the event in support though they were not a key partner. These connections indicate a desire for enhanced connection and potential partners that could be fostered to facilitate outreach to diverse sectors of the Camden community.

In sum, findings suggest that the Police in the Park event was successful at bringing community members together and providing a space for connection.

APPENDIX C.

Fairfield County's Holiday Celebration Report



Final Report

February 10, 2020





This report was developed by Serve & Connect in partnership with Fairfield County Sheriff's Office, Winnsboro Public Safety, Fairfield County Parks and Recreation Department, Midlands Fatherhood Coalition, SC Thrive, Fairfield County Behavioral Health, Fairfield County Fire Department and Fairfield County Council on Aging.

Table of Contents

Background	4
Methods	6
Results	7
Resources Delivered	7
Connections Made	8
Community Cohesion and Trust	9
Event Implementation	10
Event Resources	12
Appendix I. Connections Made, Attendee Feedback Survey	14
Appendix II. Attendee Event Satisfaction	14
Appendix III. Volunteer Feedback on Event Implementation	16
Appendix IV. Partner Event Implementation Feedback	16
Appendix V. Resources Learned Feedback	17

Background

On December 8, 2019, Fairfield County Sheriff's Office, in collaboration with Winnsboro Public Safety, Fairfield County Parks and Recreation Department, Midlands Fatherhood Coalition, SC Thrive, Fairfield County Behavioral Health, Fairfield County Fire Department and Fairfield County Council on Aging. Envisioned as a day of giving and receiving, the event aimed to bring together diverse sectors of the Fairfield community together for a day of connection.

Designed as an opportunity for people to be able to both receive resources and also provide support, the event included the following activities:

- A donation drop for "Stuff-A-Bus"
- A resource fair highlighting local organizations including Winnsboro Public Safety, Fairfield County Parks and Recreation Department, Midlands Fatherhood Coalition, SC Thrive, Fairfield County Behavioral Health, Fairfield County Fire Department and Fairfield County Council on Aging.
- A cookie making station where children and members of the community could make cookies, drink hot chocolate and interact with police officers and community leaders
- Boxes of Greg's Groceries
- A visit from Santa
- Presentation by the District Honors Chorus
- Holiday essay contest
- Raffle prizes
- Games and activities for kids



Together with their community partners, Fairfield County Sheriff's Office set the following goals for the event:

1. Create a setting for fellowship among diverse neighbors in the Fairfield community with the goal of having 200 community members in attendance throughout the day
2. Provide resources to help neighbors in need this time of year including:
 - a. Delivery of 100 boxes of Greg's Groceries
 - b. Sharing of available community resources and opportunities for relationship development between organizations and potential consumers of services
3. Raise donations for their "Stuff-A-Bus" program

The purpose of this report is to reflect on the success of the Fairfield Holiday Celebration and provide guidance for future collaboration.

The event was sponsored by KJ's Market, Central Carolina Community Foundation, Fairfield County Chamber of Commerce....

Methods

The following methods were used to collect data at the Fairfield Holiday Celebration.

Event Attendee Feedback: Throughout the event, attendees were provided the opportunity to complete a brief survey to share their perceptions of the event. All surveys were voluntary. The survey asked attendees to report the number of adults (>18 yrs) and children (<18 years) joining them. Additionally, attendees were asked to indicate how much they agreed or disagreed with three statements: 1) I feel closer to community; 2) I have greater awareness of resources/services in my area; and 3) I feel closer to our police department. All items were rated on a 1-5 scale, with 1=strongly disagree, 2=disagree, 3=neither agree or disagree, 4=disagree, and 5=strongly agree. A total of 27 surveys were completed. Attendees were also asked to respond to the following items:

- What was one thing you learned today?
- Which resource was here that you didn't already know about?
- Which resource could you see yourself using in the future?
- List one fact about any of the resources above.
- How did you hear about today's event?
- Did you make any new connections today? If so, please describe.
- What did you like most about today's event?
- What could we improve?

Volunteer Survey: There was one shift of volunteers throughout the day. At the end of the shift, our volunteer was asked to complete a survey that asked how much they agreed or disagreed with the following statements: 1) this was a valuable use of my time, 2) the event helped promote connections between police and community, 3) our involvement contributed to the event, and 4) I am proud to be a Serve & Connect ambassador. All items were rated on a 1-5 scale, with 1=strongly disagree, 2=disagree, 3=neither agree or disagree, 4=disagree, and 5=strongly agree. Our volunteer was also asked to share any other ideas they have for community involvement. A total of 1 survey was completed.

Police and Community Partner Survey: At the end of the event police and community partners were asked to complete a survey. The surveys included close-ended items that were designed to capture satisfaction with event implementation and coordination with the Serve & Connect team. All items were rated on a 1-5 scale (1=strongly disagree, 2=disagree, 3=neither agree or disagree, 4=disagree, and 5=strongly agree). Surveys also included several open-ended items to capture connections made and opportunities for further improvement. A total of 5 police surveys and 6 partner surveys were completed.



Results

Resources Delivered

A goal of the Fairfield Holiday Celebration was to provide resources to people in need during the holiday season. To achieve this goal, the event included a resource fair. Attendees interested in receiving resources were provided an event passport which was intended to serve as a guide for navigating the available resources. Resources included the Fairfield County Sheriff's Office, Winnsboro Public Safety, Fairfield County Parks and Recreation Department, Midlands Fatherhood Coalition, SC Thrive, Fairfield County Behavioral Health, Fairfield County Fire Department and Fairfield County Council on Aging. As attendees ventured through the resources, they would receive a signature to indicate that they had visited each station. Once all stations had been visited, attendees were eligible to receive a free box of Greg's Groceries.

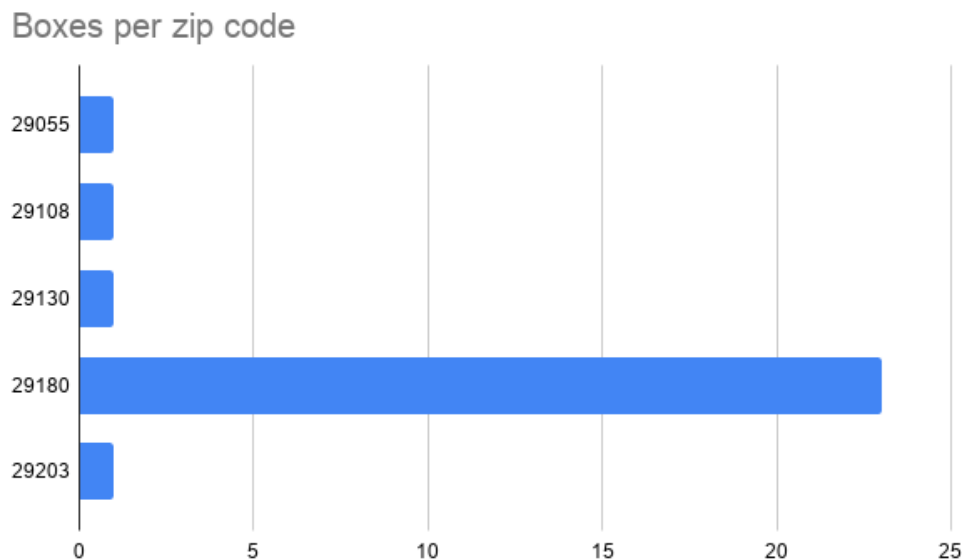
27 Feedback Forms
81 Individuals Across
5 Unique Zip Codes

According to the Passport Feedback Forms, 27 individual/families completed the resource fair touching a total of 81 individuals across 5 unique zip codes (Table 1). A total of 100 boxes of Greg's Groceries were provided throughout the event.

Table 1. Resource Overview

Total Passports Completed	27
Total Number of Individuals Impacted	81
Number per Household, avg. (min-max)	1.47 (1-7)
Number of Unique Households	5
Number of Boxes Distributed per Household, avg. (min-max)	1.21 (1-3)
Number of Greg's Groceries Distributed	100
Total Number of Meals Provided	

Figure 1. Boxes Received per Zip Code



Connections Made

An additional goal of the Fairfield Holiday Celebration was to foster new connections between police, community organizations and community partners.

Using feedback data, an estimated 405 connections between attendees and community organizations were established as a result of the event (based on an estimated 5 community connections made per individual that completed the resource fair). Attendees described any new connections made at the event. Several people referenced the connections that were made. For example, one respondent said, “yes, met some interesting people.” Other respondents described making connections with the police officers, including one respondent who stated that they had “yes, feel a closer relationship with the police.” Others commented on the general environment and said that they were “with the kids having a great time.” A full description of responses is provided in Appendix II.

Police and community partners were asked to describe what their expectations for the event were and if their expectations

“Yes, feel a closer relationship with the police.”

An Attendee Describing New Connections Made

were met. According to some respondents, they expected the event to provide a space for making new connections that may not have existed otherwise. For example, one partner respondent shared that they wanted to “build relationship with community.” Another partner shared that they wanted to make the “community more aware of resources.” Out of all police and community partner surveys, their expectations either met or exceeded their hopes of the event.

Police and community partners also observed connections being made among attendees, as in this partners’ response, they enjoyed “involving the community like the chorus” The event also

“Opportunity to discuss services, talk with public individually about services.”

A Community Partner describing a New Connection Made at Fairfield Holiday Celebration

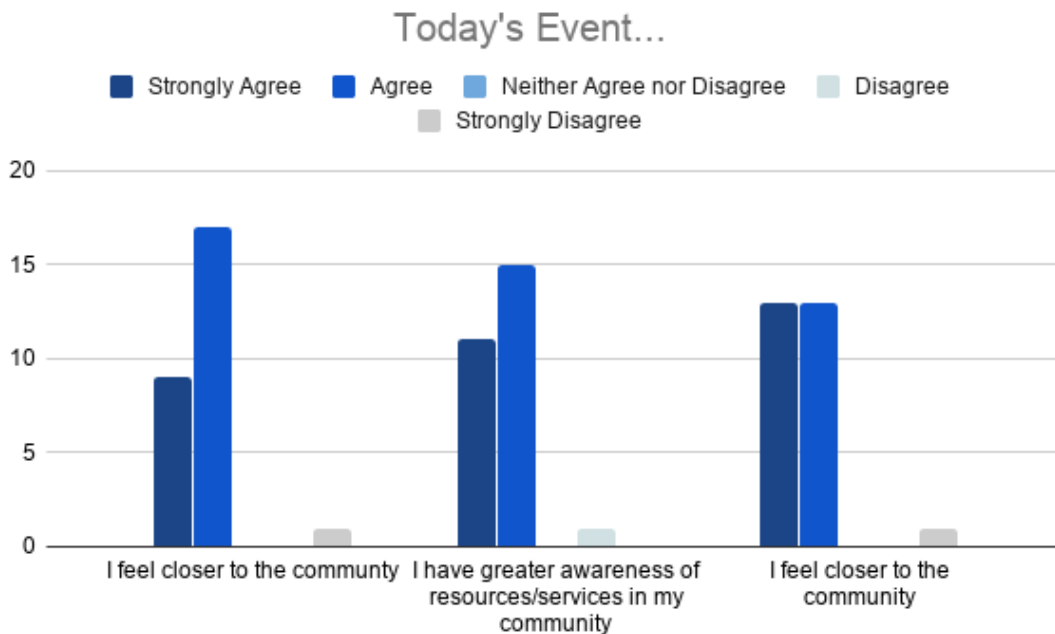
provided a space for sharing resources and information, as was described by this partner respondent, “opportunity to discuss services, talk with public individually about services.”

Community Cohesion and Trust

Overall, the event was intended to create a welcoming space that fostered community cohesion and trust. Findings suggest that the majority of attendees agreed that this was

accomplished, as is displayed in Figure 2.

Figure 2. Perceptions of Enhanced Connection and Trust



Our volunteer was also asked to indicate the extent to which they agreed that the event helped to foster connections. Overall, our volunteer agreed that the event did help foster connections with an average rating of 5 (1-5 scale, 5=strongly agree).

“That there are people still caring and sharing for others.”

An Attendee Reflecting on what they learned from the Fairfield Holiday Celebration

Police and community partners shared a similar perspective (Table 2). All partners agreed or strongly agreed that the event helped to foster positive connections and trust.

Event Implementation

Attendees, volunteers, and partners were all asked to provide feedback regarding event implementation.

Open-ended feedback is provided in Appendices I – V. Overall, respondents shared many positives regarding event implementation. Attendees especially enjoyed the event as a whole most stating “everything” was great. Many also reflected that the event was inclusive and welcoming to all, with some attendees commenting that they appreciated that there were “different agencies” there to enjoy the day.

“Something to help learn more about
different resources in Fairfield County”
An event attendee

Attendees were also asked a series of open-ended questions that gave police and community partners an idea on what they learned throughout the event. The majority of attendees agreed that they learned that there are good people out there trying to help, as one attendee stated, “that there are people caring about people.” New connections were made as many respondents stated “SC Thrive” as a new connection. While another attendee stated “I knew all about the resources but I was able to get more information.”

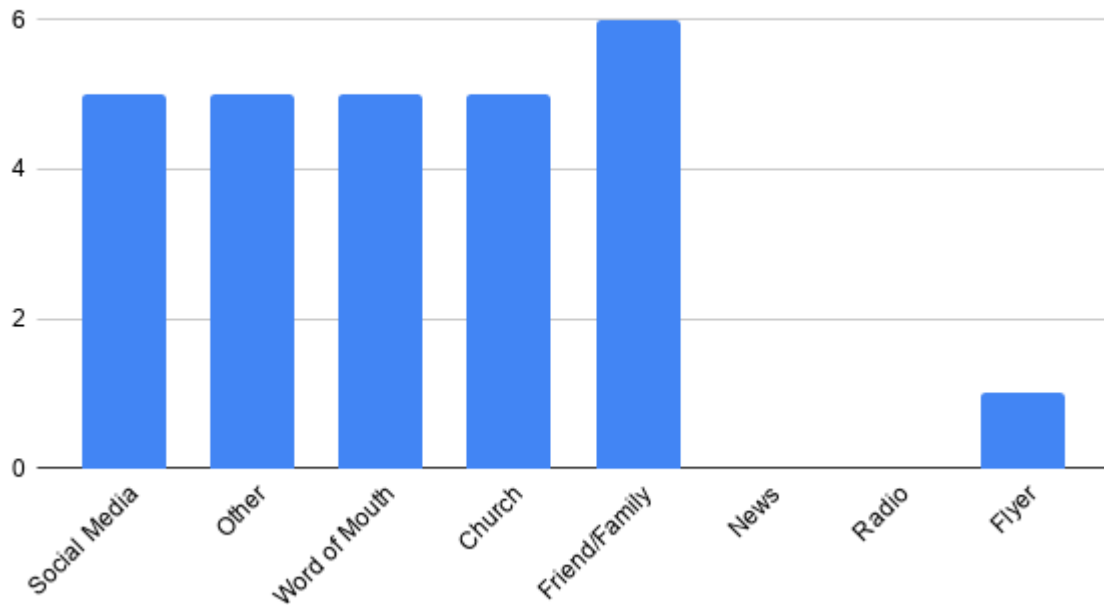
Many attendees mentioned learning about resources, many attendees agreeing that they learned that the fire department “offers smoke detectors for deaf people” and “emergency exit.” Attendees also agreed that they would use one of the resources in the future, Council on Aging, SC Thrive and the Midlands Fatherhood Coalition being a few mentioned. A full description of responses is provided in Appendix V.

A major area for improvement was awareness about the event. Attendees, volunteers and partners shared that this was an area for growth. For example, one attendee shared, “more awareness about the event.” Other attendees suggested more giveaways to the community, stated by this individual “more prizes to get more people out.”

Additional feedback from our attendees shows where they heard about the event and is displayed in Figure 3. Overall, ratings indicate that friends/family was the primary source, with social media, church, word of mouth and other following one behind.

Figure 3. What was the source of our event? Feedback.

How did you hear about us?



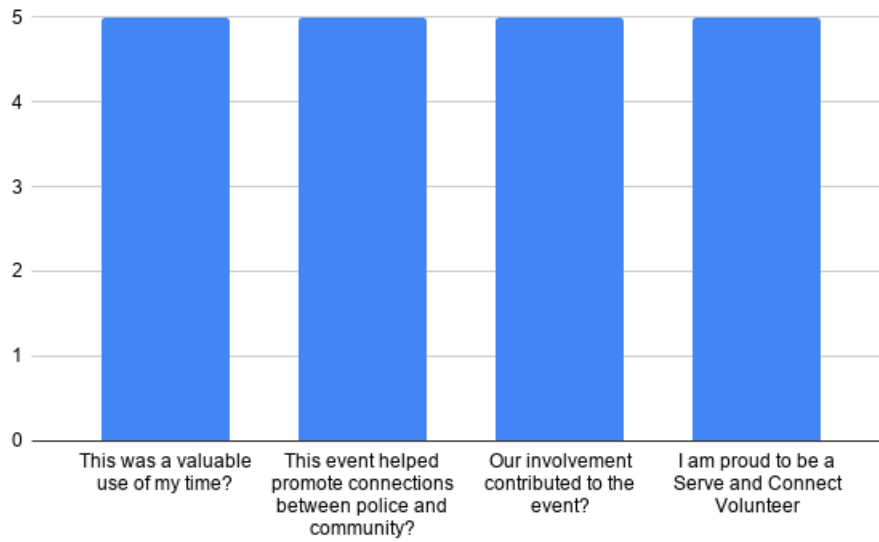
Another area for improvement among attendees was security and resources. For example, one attendee shared, “more security for seniors” while another reported “I think this was a great idea to make known what our town has to offer. Maybe include small businesses that are downtown to come and participate.”

Additional feedback from police and community partners and volunteers are displayed in Tables 2 and Figure 4 below. Overall, ratings indicate that partners and volunteers rated event implementation highly.

Table 2. Partner Event Implementation Feedback, Avg.

	Community Partner	Police Partner
Were your expectations met?	4.5	4.4
Brought diverse members of the community together?	4.8	4.4
Increased availability of local resources?	4.8	4.4
Built trust and connection?	4.7	4.4
Fostered a foundation of hope?	4.7	4.4

Figure 4. Volunteer Feedback on Event Implementation



Event Resources

A description of resources, both income and donations and expenses, are described in Table 3 below.

Table 3. Resources and Expenses

Resources Generated	
Sponsorship Dollars Raised	\$6,000
Volunteers, Number (Hours)	2 (6 hours)
Volunteers Financial Equivalent (@ 23.21 hr.)	\$139.26
Marketing Donation	\$50
Printing Donation (posters, flyers)	
Expenses	
Greg's Groceries Boxes	\$3,750
Catered Meal	\$4,097.50
DJ	\$300
Printing (evaluation forms, passports)	

Appendix I. Connections Made, Attendee Feedback Survey

Saw the workout room at the rec. I'm thinking of joining
With the kids having a great time
Everything
No
Yes
Yes, Feel a closer relationship with the police
Yes, I feel a closer relationship with police
Yes, met some interesting people
No
Yes, Rec Employee Tony
Yes, SC Thrive
Yes, it's SC Thrive
Talked to the Council on Aging about the Angel Tree for Christmas
No
No
Tony with parks and recreation

Appendix II. Attendee Event Satisfaction

Enjoy most	Improve
Friends	
The community coming together	
Brought my niece to enjoy herself. She loved making cookies, seeing Santa, and got her face painted.	Everything was great
The people	More awareness about the event
Everything	I think this was a great idea to make known what our town has to offer. Maybe include small businesses that are downtown to come and participate.
Everything	More security for seniors
Info	Nothing, the even is just beautiful
Everything, mainly the choir. They were great...and Santa.	Nothing
Everything	More awareness word of mouth/ media
Everything	Everything was great
Everything	Nothing
The way Everyone works together	Advertisement
All the vendors	Advertisement
1st responders reaching out to the community as a whole	I do not know
Talking to the Sheriff	Everything was helpful
Groceries & Meeting people. Talking to the Sheriff	More events like this
Something to help learn more about different resources in Fairfield County	More prizes to ger more people
Everything	More prizes to get more people out
Different agencies	Have an event in Ridgeway
	Nothing

It was fun for the family	
---------------------------	--

Appendix III. Volunteer Feedback on Event Implementation

This was a valuable use of my time?	This event helped promote connections between police and community?	Our involvement contributed to the event?	I am proud to be a Serve and Connect Volunteer	Any other ideas?
5	5	5	5	

Appendix IV. Partner Event Implementation Feedback

What went well?

- Opportunity to discuss services, talk with public individually about services.
- Good turnout for the first time
- Kids events
- All of it
- Everything
- Involving the community like the chorus
- The togetherness
- Community Awareness
- Collaboration efforts were met
- Singing from school chorus

What could be improved?

- Great event!
- More participation
- More partners

- Nothing! Keep going.
- More time to let the community know
- More school involvement
- More advertisement. Not just Facebook
- Notice of event - more advertisement
- Later starting time and more advertising of event
- Saturday instead of Sunday. 2 hours instead of 3.

Appendix V. Resources Learned Feedback

What's one thing you learned today?	Which resource was here that you didn't already know about?	Which resource could you see yourself using in the future?	List one fact about any of the resources above.
Serve & Connect	All of them	Council on Aging	More about the law
About all the different programs around	The midlands Fatherhood Coalition	SC Thrive	Meet a cop. They are here to protect and serve.
That there are people still caring and sharing for others	SC Thrive	Council on Aging	Fatherhood Coalition helps single fathers. They also mentor to men to help be better fathers.
I didn't know a workout room was at the rec center, and class held for it.	SC Thrive, I thought it was a diet program.	Council on Aging when I am a senior. Fire Dept. if we ever have a fire.	SC Thrive helps everyone
It was very interesting! I enjoyed the choir! They were great.	I know them all.	Police. Somehow add police to ADT. I need a smoke system too, and free security.	They are always in good, all time to help you.
SC Thrive is a one stop shop	Knew about all of them	I would like the police to provide Ring Doorbells to Seniors who live at home.	Midlands Fatherhood Coalition
Love one another forever	All	SC Thrive	Midlands Fatherhood Coalition
How to be good to other people	All of them	Everything I can	Fire Department - Save a home
Good to other people	South Carolina Thrive	Parks and Recreation	Police are very
	Parks and Recreation	Parks and Recreation	
	SC Thrive		
	SC Thrive		
	SC Thrive		

That there are people caring about people	Fatherhood Coalition	Council on Aging	helpful
Fitness and how to take care of my body	Knew about them all	Fitness resource	Fire Department - Emergency Exit
Fire safety	SC Thrive	Sheriff's Office	Fire Department - Emergency Exit
Fire safety	SC Thrive assist people with getting snap benefits	Sheriff's Office	I help victims in crime. All information is useful.
How each one can help someone else	I knew all about the resources but I was able to get more information	Parks and Recreation	Strengthening families, helpful to the children and adults.
The vendors had very helpful information	SC Thrive	SC Thrive	Fire department offers smoke detectors for deaf people
I met Tony Ashford with Rec and learned of the new activities offered	Was aware of all agencies	Council on Aging	Have a plan to exit your house in case of a fire
Recreation has fitness + swimming classes	SC Thrive	SC Thrive	You should practice with family members on exiting the house in the event of a fire.
Recreation Center has fitness classes		Council on Aging for our community	SC Thrive helps veterans
The different services that are available in Fairfield County		Parks and Recreation	Respond ... to fires
That SC Thrive helped with veterans			
The different agencies			
There are a lot of resources within the county			